

Peer Review for Cequence Application Security Platform

Vendor Overview

“Next Generation Web Commerce Protection”

Submitted: September 8, 2020

Overall User Rating

★★★★★ **Product(s):** “Cequence was a very easy integration and proved their value almost immediately. We really like their visibility and ability to pick out a bad actor in a crowd of good customers. They are setting the bar for machine learning and AI in this domain.”

○○○○○ **Evaluation & Contracting**

○○○○○ **Service & Support**

○○○○○ **Integration & Deployment**

○○○○○ **Product Capabilities**

Lessons Learned

What do you like most about the product or service?

The visibility it provides has been an eye opener for us and their ability to surgically block bad traffic while not impacting good has really allowed us to create a seamless, friction-less shopping experience. I particularly like the fact it doesn't require any JavaScript that could put us at risk of online skimming.

What do you dislike most about the product or service?

I believe there's some opportunities in a “cleaner” UI and it would be nice if they had an API we could tap into to pull metrics--both of which are in their roadmap.

Please explain the business problems or needs that prompted the purchase of this product or service.

We kept running into an influx of traffic we believed were not real customers.

If you could start over, what would your organization do differently?

Deploy it to our other websites including our franchise partners.

What one piece of advice would you give other prospective customers?

ReCaptcha and rate-limiting thresholds are not effective against the bot attacks we are seeing today.

Reviewer Profile



Director IT Security

Industry:

Retail

Role:

Security and Risk Management

Firm Size:

10B - 30B USD



Implementation Strategy:

Worked with just the vendor

Review Source

Invited by Vendor (direct, user community)

Evaluation & Contracting



Why did you purchase this product or service?

- Enhance decision making
- Create internal/operational efficiencies
- Improve compliance & risk management

What were the key factors that drove your decision?

Product functionality and performance

Which other vendors did you consider in your evaluation?

- F5
- Wallarm
- Other...
- Cloudflare
- PerimeterX

Integration & Deployment



Version number(s) currently in use in your organization

SaaS, latest.

How extensively is this product being used in your organization?

Specific divisions, regions, or business units

When was this product or service deployed at your organization?

2020

How long did your deployment take?

0 - 3 months (<3)

What was your implementation strategy?

Worked with just the vendor

Service & Support



Product Capabilities

	○○○○○
API security	○○○○○
Bot mitigation	○○○○○
DDoS Protection	○○○○○
Downward Scalability	○○○○○
Management and MSS	○○○○○
Monitoring and Reporting	○○○○○
Positive Security/Anomaly Detection	○○○○○
Programmability	○○○○○
Rule-Based Controls and Signatures	○○○○○
Scalability and Geographic Presence	○○○○○
Technical Architecture	○○○○○

Additional Context

Deployment architecture

Cloud (SaaS or PaaS or IaaS)

In which region(s) did your deployment take place?

North America

How long have you used this product or service?

Less than 6 months

How frequently do you use this product?

Daily

What is your role with this product or service? (Select all that apply)

- I am on the team that set up, implemented or customized this product
- I helped select or purchase this product
- I am a user